

2009 Monthly Statistics for ACCT Field Services

Field Service Enforcement Activities

New Cases	January	February	March	April	May	June	July	August	YTD	
	New and reopened cases	214	181	295	333	440	500	341	97	2,401
	Cases open with no activity	-	-	-	-	-	11	2	3	16
	Cases open and disposition pending	8	14	8	37	38	40	12	28	185
	Cases completed and closed	206	167	136	296	402	449	302	66	2,024

Complaint Actions	January	February	March	April	May	June	July	August	YTD	
	Site inspections performed		449	416	457	654	846	215	104	3,141
	Animals impounded after investigation			20	83	147	23	1	16	290
	Code violations issued	27	33	17	13	13	23	19	5	150
	Dogs licensed									-

Complaint Types	January	February	March	April	May	June	July	August	YTD	
	Farm	1	4	5	19	23	19	1	2	74
	Cruelty	51	22	10	33	17	20	13	23	189
	Nuisance	69	72	154	154	148	178	148	54	977
	At Large	40	23	79	136	102	128	122	50	680
	Barking Dog	87	72	163	221	235	265	152	35	1,230
	Wildlife or Illegal Animal	2	-	5	19	25	21	3	3	78
	Carriage Horses	2	3	3	10	13	13	3	5	52

2009 Monthly Statistics for ACCT Field Services

Field Service Technician Activities

		January	February	March	April	May	June	July	August	YTD
Service Requests	Requests Received for Services	1,266	1,151	1,477	1,640	1,807	2,147	2,096	2,156	13,740
	Requests Completed	1,064	960	1,196	1,327	1,425	1,595	1,533	1,634	10,734
	Requests Resolved w/out on site Service	202	191	281	313	382	552	563	522	3,006
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		January	February	March	April	May	June	July	August	YTD
Animals Picked Up	Total animals picked up	465	505	675	880	977	1,047	1,064	1,132	6,745
	Stray (live)	382	386	579	756	821	889	960	978	5,751
	Owned (live)	83	119	96	124	156	158	104	154	994
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		January	February	March	April	May	June	July	August	YTD
Requests Resolved without Service	Owner/finder found alternate solution	18	22	9	16	23	23	24	24	159
	Brought animal(s) to shelter	7	3	8	6	11	12	19	5	71
	Animal's owner was located	11	5	4	4	9	12	4	4	53
	Call was cancelled by caller			118	135	135	170	191	189	938
	Call was cancelled by dispatch			126	131	190	299	301	279	1,326
	Duplicate record in computer			19	21	14	36	24	29	143