

## 2009 Monthly Statistics for ACCT Field Services

### Field Service Enforcement Activities

New Cases	March	
	New and reopened cases	279
	Cases open with no activity	-
	Cases open and disposition pending	7
	Cases completed and closed	272

Complaint Actions	March	
	Site inspections performed	416
	Animals impounded after investigation	20
	Code violations issued	17
	Dogs licensed	-

Complaint Types	March	
	Farm	5
	Cruelty	10
	Nuisance	154
	At Large	79
	Barking Dog	163
	Wildlife or Illegal Animal	5
	Carriage Horses	3

### Field Service Technician Activities

Service Requests	March	
	Requests Received for Services	1,477
	Requests Completed	1,194
	Requests Resolved w/out on site Service	283

Animals Picked Up	March	
	Total animals picked up	671
	Stray (live)	575
	Owned (live)	96

Requests Resolved without Service	March	
	Owner/finder found alternate solution	8
	Brought animal(s) to shelter	8
	Animal's owner was located	4
	Call was cancelled by caller	118
	Call was cancelled by dispatch	126
	Duplicate record in computer	19