

2009 Monthly Statistics for ACCT Field Services

Field Service Enforcement Activities

New Cases	January	February	March	April	May	YTD
	New and reopened cases	214	181	295	333	440
Cases open with no activity	-	-	-	-	-	-
Cases open and disposition pending	8	14	8	37	38	105
Cases completed and closed	206	167	136	296	402	1,207

Complaint Actions	January	February	March	April	May	YTD
	Site inspections performed		449	416	457	654
Animals impounded after investigation			20	83	147	250
Code violations issued	27	33	17	13	13	103
Dogs licensed						-

Complaint Types	January	February	March	April	May	YTD
	Farm	1	4	5	19	23
Cruelty	51	22	10	33	17	133
Nuisance	69	72	154	154	148	597
At Large	40	23	79	136	102	380
Barking Dog	87	72	163	221	235	778
Wildlife or Illegal Animal	2	-	5	19	25	51
Carriage Horses	2	3	3	10	13	31

Field Service Technician Activities

Service Requests	January	February	March	April	May	YTD
	Requests Received for Services	1,266	1,151	1,477	1,640	1,807
Requests Completed	1,064	960	1,196	1,327	1,425	5,972
Requests Resolved w/out on site Service	202	191	281	313	382	1,369

Animals Picked Up	January	February	March	April	May	YTD
	Total animals picked up	465	505	675	880	977
Stray (live)	382	386	579	756	821	2,924
Owned (live)	83	119	96	124	156	578

Requests Resolved without Service	January	February	March	April	May	YTD
	Owner/finder found alternate solution	18	22	9	16	23
Brought animal(s) to shelter	7	3	8	6	11	35
Animal's owner was located	11	5	4	4	9	33
Call was cancelled by caller			118	135	135	388
Call was cancelled by dispatch			126	131	190	447
Duplicate record in computer			19	21	14	54