

2009 Monthly Statistics for ACCT Field Services

Field Service Enforcement Activities

		January	February	March	April	May	June	July	August	September	YTD
		New Cases									
	New and reopened cases	214	181	295	333	440	500	341	97	132	2,533
	Cases open with no activity	-	-	-	-	-	11	2	3	16	32
	Cases open and disposition pending	8	14	8	37	38	40	12	28	14	199
	Cases completed and closed	206	167	136	296	402	449	302	66	167	2,191
		January	February	March	April	May	June	July	August	September	YTD
		Complaint Actions									
	Site inspections performed		449	416	457	654	846	215	104	132	3,273
	Animals impounded after investigation			20	83	147	23	1	16	74	364
	Code violations issued	27	33	17	13	13	23	19	5	25	175
	Dogs licensed										-
		January	February	March	April	May	June	July	August	September	YTD
		Complaint Types									
	Farm	1	4	5	19	23	19	1	2	7	81
	Cruelty	51	22	10	33	17	20	13	23	28	217
	Nuisance	69	72	154	154	148	178	148	54	45	1,022
	At Large	40	23	79	136	102	128	122	50	60	740
	Barking Dog	87	72	163	221	235	265	152	35	61	1,291
	Wildlife or Illegal Animal	2	-	5	19	25	21	3	3	14	92
	Carriage Horses	2	3	3	10	13	13	3	5	3	55

2009 Monthly Statistics for ACCT Field Services

Field Service Technician Activities

		January	February	March	April	May	June	July	August	September	YTD
Service Requests	Requests Received for Services	1,266	1,151	1,477	1,640	1,807	2,147	2,096	2,156	2,120	15,860
	Requests Completed	1,064	960	1,196	1,327	1,425	1,595	1,533	1,634	1,557	12,291
	Requests Resolved w/out on site Service	202	191	281	313	382	552	563	522	563	3,569
		Animals Picked Up									
		January	February	March	April	May	June	July	August	September	YTD
Animals Picked Up	Total animals picked up	465	505	675	880	977	1,047	1,064	1,132	1,103	7,848
	Stray (live)	382	386	579	756	821	889	960	978	998	6,749
	Owned (live)	83	119	96	124	156	158	104	154	105	1,099
		Requests Resolved without Service									
		January	February	March	April	May	June	July	August	September	YTD
Requests Resolved without Service	Owner/finder found alternate solution	18	22	9	16	23	23	24	24	30	189
	Brought animal(s) to shelter	7	3	8	6	11	12	19	5	13	84
	Animal's owner was located	11	5	4	4	9	12	4	4	12	65
	Call was cancelled by caller			118	135	135	170	191	189	209	1,147
	Call was cancelled by dispatch			126	131	190	299	301	279	279	1,605
	Duplicate record in computer			19	21	14	36	24	29	20	163