

PSPCA Animal Care and Control Team 2010 Monthly Statistics - Field Services

Field Service Enforcement Activities

New Cases	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
	New and reopened cases	57	74	123	76							
Cases open with no activity	5	4	3	5								
Cases open and disposition pending	7	8	9	8								
Cases completed and closed	75	33	113	66								

Complaint Actions	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
	Site inspections performed	60	68	141	100							
Animals impounded after investigation	36	7	-	26								
Code violations issued	12	10	10	15								
Dogs licensed	-	-	-	-								

Complaint Types	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
	Farm	1	-	2	1							
Cruelty	36	33	66	52								
Nuisance	30	47	72	77								
At Large	28	38	70	28								
Barking Dog	30	28	20	28								
Wildlife or Illegal Animal	2	-	4	1								
Carriage Horses	13	4	5	3								

New Cases	2010		2009	
	Avg. YTD	Tot. YTD	Mo. Avg.	Total
New and reopened cases	83	330	241	2,894
Cases open with no activity	4	17	4	45
Cases open and disposition pending	8	32	18	214
Cases completed and closed	72	287	212	2,539

Complaint Actions	2010		2009	
	Avg. YTD	Tot. YTD	Mo. Avg.	Total
Site inspections performed	92	369	291	3,492
Animals impounded after investigation	17	69	32	387
Code violations issued	12	47	17	200
Dogs licensed	-	-	-	-

Complaint Types	2010		2009	
	Avg. YTD	Tot. YTD	Mo. Avg.	Total
Farm	1	4	7	89
Cruelty	47	187	26	309
Nuisance	57	226	98	1,170
At Large	41	164	69	831
Barking Dog	27	106	118	1,419
Wildlife or Illegal Animal	2	7	9	113
Carriage Horses	6	25	6	69

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Field Service Technician Activities

Service Requests	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
	Requests received for service	1,430	1,156	1,675	1,633								
	Requests completed	1,134	840	1,238	1,240								
	Requests resolved w/out on site service	296	316	437	393								

Animals Picked Up	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
	Total live animals picked up	497	388	592	874								
	Stray	370	309	500	786								
	Owned	127	79	92	88								

Requests Resolved without Service	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
	Owner/finder found alternate solution	32	17	36	39								
	Brought animal(s) to shelter	8	5	22	25								
	Animal's owner was located	12	8	11	13								
	Call was cancelled by caller	154	179	193	135								
	Call was cancelled by dispatch	60	86	147	144								
	Duplicate record in computer	30	34	28	37								

Service Requests	2010		2009		
	Avg. YTD	Tot. YTD	Mo. Avg.	Total	
	Requests received for service	1,474	5,894	1,731	20,768
	Requests completed	1,113	4,452	1,358	16,290
Requests resolved w/out on site service	361	1,442	373	4,478	

Live Animals Picked Up	2010		2009		
	Avg. YTD	Tot. YTD	Mo. Avg.	Total	
	Total live animals picked up	588	2,351	828	9,932
	Stray	491	1,965	700	8,394
Owned	97	386	128	1,538	

Requests Resolved without Service	2010		2009		
	Avg. YTD	Tot. YTD	Mo. Avg.	Total	
	Owner/finder found alternate solution	31	124	22	267
	Brought animal(s) to shelter	15	60	9	108
	Animal's owner was located	11	44	9	106
	Call was cancelled by caller	165	661	129	1,551
	Call was cancelled by dispatch	109	437	160	1,925
Duplicate record in computer	32	129	17	205	