

PSPCA Animal Care and Control Team 2010 Monthly Statistics - Field Services

Field Service Enforcement Activities

New Cases	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
	New and reopened cases	57	74										
	Cases open with no activity	5	4										
	Cases open and disposition pending	7	8										
	Cases completed and closed	75	33										

Complaint Actions	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
	Site inspections performed	60	68										
	Animals impounded after investigation	36	7										
	Code violations issued	12	10										
	Dogs licensed	-	-										

Complaint Types	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
	Farm	1	-										
	Cruelty	36	33										
	Nuisance	30	47										
	At Large	28	38										
	Barking Dog	30	28										
	Wildlife or Illegal Animal	2	-										
	Carriage Horses	13	4										

New Cases	2010		2009		
	Avg. YTD	Tot. YTD	Mo. Avg.	Total	
	New and reopened cases	66	131	241	2,894
	Cases open with no activity	5	9	4	45
	Cases open and disposition pending	8	15	18	214
Cases completed and closed	54	108	212	2,539	

Complaint Actions	2010		2009		
	Avg. YTD	Tot. YTD	Mo. Avg.	Total	
	Site inspections performed	64	128	291	3,492
	Animals impounded after investigation	22	43	32	387
	Code violations issued	11	22	17	200
Dogs licensed	-	-	-	-	

Complaint Types	2010		2009		
	Avg. YTD	Tot. YTD	Mo. Avg.	Total	
	Farm	1	1	7	89
	Cruelty	35	69	26	309
	Nuisance	39	77	98	1,170
	At Large	33	66	69	831
	Barking Dog	29	58	118	1,419
	Wildlife or Illegal Animal	1	2	9	113
Carriage Horses	9	17	6	69	

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Field Service Technician Activities

Service Requests	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
	Requests received for service	1,430	1,156										
	Requests completed	1,134	840										
	Requests resolved w/out on site service	296	316										

Animals Picked Up	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
	Total live animals picked up	497	388										
	Stray	370	309										
	Owned	127	79										

Requests Resolved without Service	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
	Owner/finder found alternate solution	32	17										
	Brought animal(s) to shelter	8	5										
	Animal's owner was located	12	8										
	Call was cancelled by caller	154	179										
	Call was cancelled by dispatch	60	86										
	Duplicate record in computer	30	34										

Service Requests	2010		2009		
	Avg. YTD	Tot. YTD	Mo. Avg.	Total	
	Requests received for service	1,293	2,586	1,731	20,768
	Requests completed	987	1,974	1,358	16,290
Requests resolved w/out on site service	306	612	373	4,478	

Live Animals Picked Up	2010		2009		
	Avg. YTD	Tot. YTD	Mo. Avg.	Total	
	Total live animals picked up	443	885	828	9,932
	Stray	340	679	700	8,394
Owned	103	206	128	1,538	

Requests Resolved without Service	2010		2009		
	Avg. YTD	Tot. YTD	Mo. Avg.	Total	
	Owner/finder found alternate solution	25	49	22	267
	Brought animal(s) to shelter	7	13	9	108
	Animal's owner was located	10	20	9	106
	Call was cancelled by caller	167	333	129	1,551
	Call was cancelled by dispatch	73	146	160	1,925
Duplicate record in computer	32	64	17	205	