

2010 Monthly Statistics for ACCT Field Services

Field Service Enforcement Activities

New Cases	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
	New and reopened cases	57										
	Cases open with no activity	5										
	Cases open and disposition pending	7										
	Cases completed and closed	75										

Complaint Actions	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
	Site inspections performed	60										
	Animals impounded after investigation	36										
	Code violations issued	12										
	Dogs licensed	-										

Complaint Types	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
	Farm	1										
	Cruelty	36										
	Nuisance	30										
	At Large	28										
	Barking Dog	30										
	Wildlife or Illegal Animal	2										
	Carriage Horses	13										

New Cases	2010		2009		
	Avg. YTD	Tot. YTD	Mo. Avg.	Total	
	New and reopened cases	57	57	241	2,894
	Cases open with no activity	5	5	4	45
	Cases open and disposition pending	7	7	18	214
Cases completed and closed	75	75	212	2,539	

Complaint Actions	2010		2009		
	Avg. YTD	Tot. YTD	Mo. Avg.	Total	
	Site inspections performed	60	60	291	3,492
	Animals impounded after investigation	36	36	32	387
	Code violations issued	12	12	17	200
Dogs licensed	-	-	-	-	

Complaint Types	2010		2009		
	Avg. YTD	Tot. YTD	Mo. Avg.	Total	
	Farm	1	1	7	89
	Cruelty	36	36	26	309
	Nuisance	30	30	98	1,170
	At Large	28	28	69	831
	Barking Dog	30	30	118	1,419
	Wildlife or Illegal Animal	2	2	9	113
Carriage Horses	13	13	6	69	

2010 Monthly Statistics for ACCT Field Services

Field Service Technician Activities

Service Requests	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
	Requests received for service	1,430										
Requests completed	1,134											
Requests resolved w/out on site service	296											

Animals Picked Up	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
	Total live animals picked up	497										
Stray	370											
Owned	127											

Requests Resolved without Service	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
	Owner/finder found alternate solution	32										
Brought animal(s) to shelter	8											
Animal's owner was located	12											
Call was cancelled by caller	154											
Call was cancelled by dispatch	60											
Duplicate record in computer	30											

Service Requests	2010		2009	
	Avg. YTD	Tot. YTD	Mo. Avg.	Total
Requests received for service	1,430	1,430	1,731	20,768
Requests completed	1,134	1,134	1,358	16,290
Requests resolved w/out on site service	296	296	373	4,478

Live Animals Picked Up	2010		2009	
	Avg. YTD	Tot. YTD	Mo. Avg.	Total
Total live animals picked up	497	497	828	9,932
Stray	370	370	700	8,394
Owned	127	127	128	1,538

Requests Resolved without Service	2010		2009	
	Avg. YTD	Tot. YTD	Mo. Avg.	Total
Owner/finder found alternate solution	32	32	22	267
Brought animal(s) to shelter	8	8	9	108
Animal's owner was located	12	12	9	106
Call was cancelled by caller	154	154	129	1,551
Call was cancelled by dispatch	60	60	160	1,925
Duplicate record in computer	30	30	17	205