

PSPCA Animal Care and Control Team 2010 Monthly Statistics - Field Services

Field Service Enforcement Activities

New Cases	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
	New and reopened cases	57	74	123	76	133	136	97					
	Cases open with no activity	5	4	3	5	3	68	64					
	Cases open and disposition pending	7	8	9	8	12	52	1					
	Cases completed and closed	75	33	113	66	118	16	32					

Complaint Actions	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
	Site inspections performed	60	68	141	100	52	38	20					
	Animals impounded after investigation	36	7	-	26	2	-	3					
	Code violations issued	12	10	10	15	1	2	4					
	Dogs licensed	-	-	-	-	-	-	-					

Complaint Types	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
	Farm	1	-	2	1	4	9	5					
	Cruelty	36	33	66	52	7	14	11					
	Nuisance	30	47	72	77	53	43	54					
	At Large	28	38	70	28	59	73	55					
	Barking Dog	30	28	20	28	37	6	8					
	Wildlife or Illegal Animal	2	-	4	1	1	4	2					
	Carriage Horses	13	4	5	3	-	-	-					

New Cases	2010		2009		
	Avg. YTD	Tot. YTD	Mo. Avg.	Total	
	New and reopened cases	99	696	241	2,894
	Cases open with no activity	22	152	4	45
	Cases open and disposition pending	14	97	18	214
Cases completed and closed	65	453	212	2,539	

Complaint Actions	2010		2009		
	Avg. YTD	Tot. YTD	Mo. Avg.	Total	
	Site inspections performed	68	479	291	3,492
	Animals impounded after investigation	11	74	32	387
	Code violations issued	8	54	17	200
Dogs licensed	-	-	-	-	

Complaint Types	2010		2009		
	Avg. YTD	Tot. YTD	Mo. Avg.	Total	
	Farm	3	22	7	89
	Cruelty	31	219	26	309
	Nuisance	54	376	98	1,170
	At Large	50	351	69	831
	Barking Dog	22	157	118	1,419
	Wildlife or Illegal Animal	2	14	9	113
Carriage Horses	4	25	6	69	

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Field Service Technician Activities

Service Requests	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
	Requests received for service	1,430	1,156	1,675	1,633	1,788	1,981	2,145					
	Requests completed	1,134	840	1,238	1,240	1,428	1,488	1,449					
	Requests resolved w/out on site service	296	316	437	393	360	493	696					

Animals Picked Up	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
	Total live animals picked up	497	388	592	874	866	712	770					
	Stray	370	309	500	786	770	598	651					
	Owned	127	79	92	88	96	114	119					

Requests Resolved without Service	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
	Owner/finder found alternate solution	32	17	36	39	31	13	33					
	Brought animal(s) to shelter	8	5	22	25	33	26	49					
	Animal's owner was located	12	8	11	13	26	17	21					
	Call was cancelled by caller	154	179	193	135	167	268	449					
	Call was cancelled by dispatch	60	86	147	144	184	203	200					
	Duplicate record in computer	30	34	28	37	46	59	46					

Service Requests	2010		2009		
	Avg. YTD	Tot. YTD	Mo. Avg.	Total	
	Requests received for service	1,687	11,808	1,731	20,768
	Requests completed	1,260	8,817	1,358	16,290
Requests resolved w/out on site service	427	2,991	373	4,478	

Live Animals Picked Up	2010		2009		
	Avg. YTD	Tot. YTD	Mo. Avg.	Total	
	Total live animals picked up	671	4,699	828	9,932
	Stray	569	3,984	700	8,394
Owned	102	715	128	1,538	

Requests Resolved without Service	2010		2009		
	Avg. YTD	Tot. YTD	Mo. Avg.	Total	
	Owner/finder found alternate solution	29	201	22	267
	Brought animal(s) to shelter	24	168	9	108
	Animal's owner was located	15	108	9	106
	Call was cancelled by caller	221	1,545	129	1,551
	Call was cancelled by dispatch	146	1,024	160	1,925
Duplicate record in computer	40	280	17	205	