

PSPCA Animal Care and Control Team 2010 Monthly Statistics - Field Services

Field Service Enforcement Activities

New Cases	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
	New and reopened cases	57	74	123	76	133	136						
	Cases open with no activity	5	4	3	5	3	68						
	Cases open and disposition pending	7	8	9	8	12	52						
	Cases completed and closed	75	33	113	66	118	16						

Complaint Actions	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
	Site inspections performed	60	68	141	100	52	38						
	Animals impounded after investigation	36	7	-	26	2	-						
	Code violations issued	12	10	10	15	1	2						
	Dogs licensed	-	-	-	-	-	-						

Complaint Types	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
	Farm	1	-	2	1	4	9						
	Cruelty	36	33	66	52	7	14						
	Nuisance	30	47	72	77	53	43						
	At Large	28	38	70	28	59	73						
	Barking Dog	30	28	20	28	37	6						
	Wildlife or Illegal Animal	2	-	4	1	1	4						
	Carriage Horses	13	4	5	3	-	-						

New Cases	2010		2009		
	Avg. YTD	Tot. YTD	Mo. Avg.	Total	
	New and reopened cases	100	599	241	2,894
	Cases open with no activity	15	88	4	45
	Cases open and disposition pending	16	96	18	214
Cases completed and closed	70	421	212	2,539	

Complaint Actions	2010		2009		
	Avg. YTD	Tot. YTD	Mo. Avg.	Total	
	Site inspections performed	77	459	291	3,492
	Animals impounded after investigation	12	71	32	387
	Code violations issued	8	50	17	200
Dogs licensed	-	-	-	-	

Complaint Types	2010		2009		
	Avg. YTD	Tot. YTD	Mo. Avg.	Total	
	Farm	3	17	7	89
	Cruelty	35	208	26	309
	Nuisance	54	322	98	1,170
	At Large	49	296	69	831
	Barking Dog	25	149	118	1,419
	Wildlife or Illegal Animal	2	12	9	113
Carriage Horses	4	25	6	69	

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Field Service Technician Activities

Service Requests	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
	Requests received for service	1,430	1,156	1,675	1,633	1,788	1,981						
	Requests completed	1,134	840	1,238	1,240	1,428	1,488						
	Requests resolved w/out on site service	296	316	437	393	360	493						

Animals Picked Up	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
	Total live animals picked up	497	388	592	874	866	712						
	Stray	370	309	500	786	770	598						
	Owned	127	79	92	88	96	114						

Requests Resolved without Service	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
	Owner/finder found alternate solution	32	17	36	39	31	13						
	Brought animal(s) to shelter	8	5	22	25	33	26						
	Animal's owner was located	12	8	11	13	26	17						
	Call was cancelled by caller	154	179	193	135	167	268						
	Call was cancelled by dispatch	60	86	147	144	184	203						
	Duplicate record in computer	30	34	28	37	46	59						

Service Requests	2010		2009		
	Avg. YTD	Tot. YTD	Mo. Avg.	Total	
	Requests received for service	1,611	9,663	1,731	20,768
	Requests completed	1,228	7,368	1,358	16,290
Requests resolved w/out on site service	383	2,295	373	4,478	

Live Animals Picked Up	2010		2009		
	Avg. YTD	Tot. YTD	Mo. Avg.	Total	
	Total live animals picked up	655	3,929	828	9,932
	Stray	556	3,333	700	8,394
Owned	99	596	128	1,538	

Requests Resolved without Service	2010		2009		
	Avg. YTD	Tot. YTD	Mo. Avg.	Total	
	Owner/finder found alternate solution	28	168	22	267
	Brought animal(s) to shelter	20	119	9	108
	Animal's owner was located	15	87	9	106
	Call was cancelled by caller	183	1,096	129	1,551
	Call was cancelled by dispatch	137	824	160	1,925
Duplicate record in computer	39	234	17	205	