

PSPCA Animal Care and Control Team 2010 Monthly Statistics - Field Services

Field Service Enforcement Activities

New Cases	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
	New and reopened cases	57	74	123									
	Cases open with no activity	5	4	3									
	Cases open and disposition pending	7	8	9									
	Cases completed and closed	75	33	113									

Complaint Actions	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
	Site inspections performed	60	68	141									
	Animals impounded after investigation	36	7	-									
	Code violations issued	12	10	10									
	Dogs licensed	-	-	-									

Complaint Types	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
	Farm	1	-	2									
	Cruelty	36	33	66									
	Nuisance	30	47	72									
	At Large	28	38	70									
	Barking Dog	30	28	20									
	Wildlife or Illegal Animal	2	-	4									
	Carriage Horses	13	4	5									

New Cases	2010		2009		
	Avg. YTD	Tot. YTD	Mo. Avg.	Total	
	New and reopened cases	85	254	241	2,894
	Cases open with no activity	4	12	4	45
	Cases open and disposition pending	8	24	18	214
Cases completed and closed	74	221	212	2,539	

Complaint Actions	2010		2009		
	Avg. YTD	Tot. YTD	Mo. Avg.	Total	
	Site inspections performed	90	269	291	3,492
	Animals impounded after investigation	14	43	32	387
	Code violations issued	11	32	17	200
Dogs licensed	-	-	-	-	

Complaint Types	2010		2009		
	Avg. YTD	Tot. YTD	Mo. Avg.	Total	
	Farm	1	3	7	89
	Cruelty	45	135	26	309
	Nuisance	50	149	98	1,170
	At Large	45	136	69	831
	Barking Dog	26	78	118	1,419
	Wildlife or Illegal Animal	2	6	9	113
Carriage Horses	7	22	6	69	

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Field Service Technician Activities

Service Requests	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
	Requests received for service	1,430	1,156	1,675									
	Requests completed	1,134	840	1,238									
	Requests resolved w/out on site service	296	316	437									

Animals Picked Up	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
	Total live animals picked up	497	388	592									
	Stray	370	309	500									
	Owned	127	79	92									

Requests Resolved without Service	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
	Owner/finder found alternate solution	32	17	36									
	Brought animal(s) to shelter	8	5	22									
	Animal's owner was located	12	8	11									
	Call was cancelled by caller	154	179	193									
	Call was cancelled by dispatch	60	86	147									
	Duplicate record in computer	30	34	28									

Service Requests	2010		2009		
	Avg. YTD	Tot. YTD	Mo. Avg.	Total	
	Requests received for service	1,420	4,261	1,731	20,768
	Requests completed	1,071	3,212	1,358	16,290
Requests resolved w/out on site service	350	1,049	373	4,478	

Live Animals Picked Up	2010		2009		
	Avg. YTD	Tot. YTD	Mo. Avg.	Total	
	Total live animals picked up	492	1,477	828	9,932
	Stray	393	1,179	700	8,394
Owned	99	298	128	1,538	

Requests Resolved without Service	2010		2009		
	Avg. YTD	Tot. YTD	Mo. Avg.	Total	
	Owner/finder found alternate solution	28	85	22	267
	Brought animal(s) to shelter	12	35	9	108
	Animal's owner was located	10	31	9	106
	Call was cancelled by caller	175	526	129	1,551
	Call was cancelled by dispatch	98	293	160	1,925
Duplicate record in computer	31	92	17	205	