

# PSPCA Animal Care and Control Team 2010 Monthly Statistics - Field Services

## Field Service Enforcement Activities

New Cases	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
	New and reopened cases	57	74	123	76	133						
Cases open with no activity	5	4	3	5	3							
Cases open and disposition pending	7	8	9	8	12							
Cases completed and closed	75	33	113	66	118							

Complaint Actions	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
	Site inspections performed	60	68	141	100	52						
Animals impounded after investigation	36	7	-	26	2							
Code violations issued	12	10	10	15	1							
Dogs licensed	-	-	-	-	-							

Complaint Types	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
	Farm	1	-	2	1	4						
Cruelty	36	33	66	52	7							
Nuisance	30	47	72	77	53							
At Large	28	38	70	28	59							
Barking Dog	30	28	20	28	37							
Wildlife or Illegal Animal	2	-	4	1	1							
Carriage Horses	13	4	5	3	-							

New Cases	2010		2009	
	Avg. YTD	Tot. YTD	Mo. Avg.	Total
New and reopened cases	93	463	241	2,894
Cases open with no activity	4	20	4	45
Cases open and disposition pending	9	44	18	214
Cases completed and closed	81	405	212	2,539

Complaint Actions	2010		2009	
	Avg. YTD	Tot. YTD	Mo. Avg.	Total
Site inspections performed	84	421	291	3,492
Animals impounded after investigation	14	71	32	387
Code violations issued	10	48	17	200
Dogs licensed	-	-	-	-

Complaint Types	2010		2009	
	Avg. YTD	Tot. YTD	Mo. Avg.	Total
Farm	2	8	7	89
Cruelty	39	194	26	309
Nuisance	56	279	98	1,170
At Large	45	223	69	831
Barking Dog	29	143	118	1,419
Wildlife or Illegal Animal	2	8	9	113
Carriage Horses	5	25	6	69

# PSPCA Animal Care and Control Team 2010 Monthly Statistics - Field Services

## Field Service Technician Activities

Service Requests	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
	Requests received for service	1,430	1,156	1,675	1,633	1,788							
	Requests completed	1,134	840	1,238	1,240	1,428							
	Requests resolved w/out on site service	296	316	437	393	360							

Animals Picked Up	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
	Total live animals picked up	497	388	592	874	866							
	Stray	370	309	500	786	770							
	Owned	127	79	92	88	96							

Requests Resolved without Service	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
	Owner/finder found alternate solution	32	17	36	39	31							
	Brought animal(s) to shelter	8	5	22	25	33							
	Animal's owner was located	12	8	11	13	26							
	Call was cancelled by caller	154	179	193	135	167							
	Call was cancelled by dispatch	60	86	147	144	184							
	Duplicate record in computer	30	34	28	37	46							

Service Requests	2010		2009		
	Avg. YTD	Tot. YTD	Mo. Avg.	Total	
	Requests received for service	1,536	7,682	1,731	20,768
	Requests completed	1,176	5,880	1,358	16,290
Requests resolved w/out on site service	360	1,802	373	4,478	

Live Animals Picked Up	2010		2009		
	Avg. YTD	Tot. YTD	Mo. Avg.	Total	
	Total live animals picked up	643	3,217	828	9,932
	Stray	547	2,735	700	8,394
Owned	96	482	128	1,538	

Requests Resolved without Service	2010		2009		
	Avg. YTD	Tot. YTD	Mo. Avg.	Total	
	Owner/finder found alternate solution	31	155	22	267
	Brought animal(s) to shelter	19	93	9	108
	Animal's owner was located	14	70	9	106
	Call was cancelled by caller	166	828	129	1,551
	Call was cancelled by dispatch	124	621	160	1,925
Duplicate record in computer	35	175	17	205	